

SGH-I896– Galaxy S Captivate FROYO 2.2 Upgrade Procedure Software Version: 1896UXJL1 Date: January 5, 2011

This Information Bulletin describes the process for upgrading the SGH-I896 Galaxy S Captivate to FROYO 2.2 operating system.

For assistance or questions relating this process please contact Samsung Social Hub Support at 1-888-751-4078 or email at <u>sh.support@samsung.com</u>. Hours of operation: 8:30 am – 8:00 pm, Monday to Friday

#### **Software Enhancement:**

• Froyo 2.2 upgrade

#### **Equipment Requirement:**

- Samsung Kies, version 1.5.3.10113\_29 or later
- Data Link Cable, APCBU10BBE.
- PC with standard USB port and the following system requirements.

Minimum system requirements	Description
OS	Windows XP, Windows Vista, Windows 7
CPU	Intel® Pentium 1.8 GHz processor or higher (recommended)
Minimum memory (RAM) size	1.00 GB (recommended)
Free hard drive space	At least 500 MB
Screen resolution	1024 X 768 (600), 32 bit or above
Required software	.Net Framework 3.5 SP1 Windows Media Player 10 or later ActiveSync(Windows XP), Device Center (Windows Vista) DirectX 9.0C

### **Getting Samsung Kies:**

To get the latest version of Samsung Kies, visit the <u>http://www.samsung.com/ca/consumer/mobile/mobile-phones/all-phones/SGH-I896ZKARWC/index.idx?pagetype=prd\_detail&tab=support</u> and download Kies to a folder on your PC desktop.



#### On Your PC ± Download Kies

Wide view allows you to browse applications with ease. learn more »



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### **Installing Samsung Kies:**

1. Verify that no previous version of Samsung Kies is installed on PC. If a previous version of Samsung Kies is installed, please remove before proceeding with Kies installation.

 $\rightarrow$  All Programs  $\rightarrow$  Samsung  $\rightarrow$  Kies  $\rightarrow$  Uninstall Kies  $\rightarrow$  wait for Kies program to be removed.

- 2. Open Samsung Kies folder on PC desktop and double click Kies icon to install program.
- 3. Once Samsung Kies program is installed, program will launch.

### Galaxy S Captivate Software Upgrade Procedure:

- 1. Run Samsung Kies program.
- 2. Connect data cable to PC USB port.
- 3. Power on device and connect to data cable.
- 4. Wait for Samsung Kies to recognize the device.



5. Samsung Kies will display pop-up icon to alert that there is a software update available. Click pop-up icon to begin software upgrade process.



6. If the above software update notification icon does not display, click Firmware upgrade icon.





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7. To backup you contact data, ensure that the **"Back up you contacts before upgrading firmware"** box is checked and click **"Upgrade"**.

	Firmware Upgrade Notice
	Back up all your important data before upgrading firmware for GT- I9000M to protect against possible data loss.
	Backed up contacts can be recovered using the Contacts widget once the upgrade is complete.
	You can't use other Kies widgets while firmware is being upgraded.
N	
	Back up contacts before upgrading firmware.
ľ	Upgrade Cancel
	2

8. Name phonebook file and click "Save".





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9. If Kies determines that a software upgrade is required/available, the following windows will be displayed. Click "Upgrade".



10. Review caution screen and click "All information has been verified" and click "Next".

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Caution	Information	Download	Upgrade	Co	mpleted
Caution					
Make sure that on	ly the device you ar	re upgrading is con	nected. Discon	nect all ot	her
devices.					
Back up your data	before upgrading fi	irmware to protect a	against possibl	e data los	S.
1. Removing the c	able from the mobil	o obono while upor			
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11. To select option to save contacts to Kies server, check **"Allow saving"** box and click **"Next"**. To skip option to save contacts to Kies server, check **"Proceed without saving"** box and click **"Next"**. This is recommended in case the Firmware update is not successful, phonebook data will not be lost.

Agree to Store Information  Agree to Store Information   Agree to Store Information	Firmware U	pgrade					
Caution     Information     Download     Upgrade     Completed       Information       Service Name : SGH-I896 Firmware Upgrade       Service Version : (PDA:JL1 / PHONE:JL1 / CSC:JL1)   Agree to Store Information       Check one     cy while upgrading firmware, and to optimize your service, your phone       Saved phone numbers are never used for purposes other than providing you with a recovery service in emerinely situations. Allow phone numbers to be saved?       Allow saving       Proceed without saving		→ 🎁 →	. 🕑	<i>→</i>		+	
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12. Software being downloaded from Kies server. Note this process can up to 45 minutes.





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13. If below screen appears, follow instructions to put device into Download Mode and press OK.



14. Once the software has been downloaded from Kies server, Froyo 2.2 upgrade will start.





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15. After upgrade is complete, device will reboot. Click "Close" to exit Kies.

