

WIRELESS USAGE DETAILS

14 User-specific Phone Number

This section identifies the business customer phone number or, if applicable, the employee phone number under your Rogers account for which this page applies. Each phone number will receive a separate usage details page.

14 Account Number: 1-2345-4789
Phone Number: 647-555-5678
Invoice Number: 7777777A2
Invoice Date: Jul 10, 2012

Details of Wireless usage

Date	Call Time	Call from	Number called	Location called	Rate type	Call type	Length (min-sec)	Cost per minute (\$)	Airtime charges (\$)	Long distance charges (\$)	Total charges (\$)	
1	Thu Jul 02 09:00	TORONTO	ON 416-555-5659	TORONTO	ON	WD	00:00	0.00	0.00	-	0.00	
2	Fri Jul 03 10:00	TORONTO	ON 416-555-5659	TORONTO	ON	WD	00:00	0.00	0.00	-	0.00	
3	Sat Jul 04 11:00	TORONTO	ON 416-555-5659	TORONTO	ON	WD	00:00	0.00	0.00	-	0.00	
4	Sun Jul 05 12:00	TORONTO	ON 416-555-5659	TORONTO	ON	WD	00:00	0.00	0.00	-	0.00	
5	Mon Jul 06 13:00	TORONTO	ON 416-555-5659	TORONTO	ON	WD	00:00	0.00	0.00	-	0.00	
6	Tue Jul 07 14:00	TORONTO	ON 416-555-5659	TORONTO	ON	WD	00:00	0.00	0.00	-	0.00	
7	Wed Jul 07 15:00	TORONTO	ON 416-555-5659	TORONTO	ON	WD	00:00	0.00	0.00	-	0.00	
8	Thu Jul 08 16:00	TORONTO	ON 416-555-5659	TORONTO	ON	WD	00:00	0.00	0.00	-	0.00	
9	Fri Jul 09 17:00	TORONTO	ON 416-555-5659	TORONTO	ON	WD	00:00	0.00	0.00	-	0.00	
10	Sat Jul 09 18:00	TORONTO	ON 416-555-5659	TORONTO	ON	WD	00:00	0.00	0.00	-	0.00	
11	Sun Jul 09 19:00	TORONTO	ON 416-555-5659	TORONTO	ON	WD	00:00	0.00	0.00	-	0.00	
Total Wireless Usage									1774.00	135.45	0.00	155.45

Summary of usage ending Jul 10/12

Rate Period	Within Rogers Network	Total
CTF	214.00 (Min)	214.00 (Min)
Weeknight	20.00 (Min)	20.00 (Min)
Weekend	150.00 (Min)	150.00 (Min)
Total wireless used	1774.00 (Min)	1774.00 (Min)

15 Details of Wireless Usage

Each wireless number under your account may receive a page(s) with a detailed explanation of usage – including date, time and any associated cost for the call(s) (you must subscribe to Detailed Billing to view calls with zero charges). Long distance calls within Canada will appear here.

16 Roaming Usage Sections

Displays charges incurred for using your wireless device while travelling outside of Canada. Voice and data roaming is itemized by the usage date, the duration, and the name of the roaming service provider. Any calls, text messages or data used while travelling are subject to roaming charges and could appear on your bill up to 90 days after the usage date. To travel with your wireless device affordably, we offer a variety of roaming options – visit rogers.com/travel for details.

16 Account Number: 1-2345-4789
Phone Number: 647-555-5678
Invoice Number: 7777777A2
Invoice Date: Jul 10, 2012

Details of airtime roaming usage outside Rogers network

Date	Call Time	Call from	Number called	Location called	Rate type	Call type	Length (min-sec)	Cost per minute (\$)	Airtime charges (\$)	Long distance charges (\$)	Total charges (\$)
1	Mon Jul 07 19:29	CARIBBEAN	514-555-1251	MONTREAL	QC	WD	00:00	3.00	0.00	0.00	3.00
2	Wed Jul 07 23:29	CARIBBEAN	514-555-1251	MONTREAL	QC	WD	00:00	3.00	0.00	0.00	3.00
Grand Total									6.00	0.00	6.00

Details of data roaming usage on Rogers network

Date	Rate per MB	Volume (MB)	Total charges (\$)	
1	Wed Jun 21 0.00	2550.00	0.00	
2	Thu Jun 21 0.00	15.00	0.00	
3	Thu Jul 07 0.00	445.00	0.00	
Total				0.00

Details of data roaming usage internationally

Date	Rate per MB	Volume (MB)	Total charges (\$)	
1	Wed Jun 21 80.00	80.00	2.40	
2	Thu Jun 21 60.00	15.00	0.90	
3	Thu Jul 07 100.00	100.00	3.00	
Total				6.30

Long distance usage history

Destination	Ending May 10	Ending Jun 10	Ending Jul 10
Canada	112.00 (Min)	140.00 (Min)	90.00 (Min)
US	237.00 (Min)	187.00 (Min)	49.00 (Min)
International	0.00 (Min)	0.00 (Min)	0.00 (Min)
Total	350.00 (Min)	327.00 (Min)	139.00 (Min)

17 Data Usage

A detailed list of your data usage based on the data consumed per day (in KB) including usage on your wireless device for emails, instant messaging, social media, internet browsing, online games, downloads etc. The total of all your data usage will be shown in KB, MB or GB. If you used data outside of Canada, details will be displayed in the Data Roaming section(s) including roaming carrier and/or session details.

THANK YOU FOR CHOOSING ROGERS FOR YOUR BUSINESS

We're committed to supporting your business to help you save time and work smarter.

Visit rogers.com/business

- To sign up for convenient, paperless online billing
- For 24/7 online self-service access to your Rogers business account

Visit rogers.com/businessedge

- For access to Rogers Business Edge™ – your one-stop resource centre for all Rogers business services



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A QUICK GUIDE TO YOUR ROGERS WIRELESS BUSINESS BILL



WELCOME TO ROGERS

We're pleased to provide you with this short, yet comprehensive guide to your business bill to help you understand the content, sections and how services are charged.

You'll find that your bill is logically organized and provides both an at-a-glance summary of your business account, as well as a detailed breakdown for each of your services and wireless lines.

If this is your first bill following a new activation, please note that it will contain both partial and regular charges for more than one month of service (please refer to items 9 and 10 for an explanation).



LIVE LIKE NEVER BEFORE™



ANSWERING YOUR QUESTIONS

Q How can I pay my Rogers bill?

A The most convenient and hassle-free way is to sign up for both online billing and pre-authorized bill payments – you'll receive a paperless bill online and your balance will always be paid on time. Other payment options include mailing us a cheque, paying at a bank or at a Rogers store (see page 2 of your invoice or visit rogers.com/business for details).

Q When is my bill payment due?

A Your bill is due by the Required Payment Date (see item 1). If mailing us a cheque, please allow 5 business days for payment to reach us.

Q Why are there both "partial" and "regular" charges on my bill?

A If you activated a new account or added a service option mid-way through your billing period, partial charges apply for regular monthly fees and any usage incurred from your activation date/add-on date to your invoice date. For example, if you added a service or option on June 23 and your invoice date is July 10 your bill will include 18 days of partial charges (see item 9 for details).

Regular Charges are monthly fees for a full month of service, billed in advance. For example, if your invoice date is July 10, you will see full monthly fees from July 11 to August 9.

ACCOUNT SUMMARY & HELPFUL INFORMATION

1 Account & Invoice Information

Use your Account Number to make a payment, for account inquiries, to register for online billing and for online access to your account. The Invoice Date indicates the final day of your monthly billing period. The Required Payment Date indicates when payment is due (this date does not appear on your bill if your account is on a pre-authorized payment plan).

2 Bill Recipient

If you're the primary business account holder, as shown here, you'll receive a complete summary of the account, including details for each subscriber. Otherwise, you'll receive your individual bill and account summary.

3 Account Summary

This page provides an overview of your account (covering all lines under the account as applicable), including balance due, adjustments/payments, total charges and on which page(s) to find billing details.

4 Partial Charges Box

Indicates your total partial charges for new activations and/or changes made to your account mid-way through your billing period (if applicable). See item 9 for details.

5 Your First Bill

This section summarizes your Rogers services and indicates the page number(s) on which to find details.

6 Savings Box

Total savings for your account for this billing period (if you're receiving a discount). A separate box will appear on each service page showing the savings for that service.

ROGERS
Account Number: 1-2345-6789
Invoice Number: 77777777A2
Invoice Date: Jul 10, 2012

1 Wireless Services for 647-555-5678
2 JOHN SAMPLE

Partial Charges
Sep 23 - Oct10 Business Plan A 21.00
Savings: Credit -3.00
Business Plan Fee 3.60
Savings: Discount -1.80

LEGEND
DL = Download
Msgs = Messages

ROGERS
Account Number: 1-2345-6789
Invoice Number: 77777777A2
Invoice Date: Jul 10, 2012

2 ABC Company
3 In care of: Jane Doe
4 Account Summary
1 Total: \$1,515.28
Charged to your credit card on or after Jul 25, 2012

5 Your last bill
Previous balance 1,106.65
Payment(s) p.3 -1,106.65

6 Balance from your last bill (including taxes): \$0.00
*Any payments not received and processed after July 11, 2010 will show on your next bill.

7 Your first bill
Wireless p.5 1,340.95
Your current bill (before taxes): \$1,340.95
HST (#86239 5381) 174.33

4 Includes partial charges for services that changed on or prior to Jul 10, 2012

6 Savings
You saved \$421.32 on your Rogers services.

Still have questions?
Visit www.rogers.com or see Contact us on page 3.

ROGERS
Thank you!
Your Rogers bill is paid by pre-authorized charge to your credit card. You don't need to make any additional payments.

ABC COMPANY
JANE DOE
123 MAIN ST S
ANYTOWN ON H0H 0H0

Your account number: 1-2345-6789
Total amount due: \$1,515.28

0564737260564737260091012000150673000000000000000000000000000000

Invoices depicted are samples for reference only and do not reflect actual charges. Sample rates and taxes have been calculated for a customer in Ontario.

BILL ADJUSTMENTS & PAYMENTS

7 Bill Adjustments

Details of payments received, deposits, balance owing and any adjustments made to your account (if applicable). On future bills, this section will be called Your Last Bill.

ROGERS
Account Number: 1-2345-6789
Invoice Number: 77777777A2
Invoice Date: Jul 10, 2012

7 Bill Adjustments

Previous balance \$1,106.65
Payment(s) Jun 27 Payment Received - Thank You -1,106.65
Payment(s): **-\$1,106.65**

0 Balance from your last bill (including taxes): \$0.00

ROGERS Bulletin Board
ROGERS MAKES BUSINESS COMMUNICATIONS IN CANADA AND ABROAD SIMPLE AND AFFORDABLE.

If you do business across Canada the U.S. and overseas, one of our long distance calling add-ons can save your business money and time by allowing you to call right from your wireless phone at budget-friendly rates.

Please visit rogers.com/longdistance for options and rates.

And if you travel frequently for business, Rogers offers you affordable roaming solutions and the convenience of using your wireless device to talk and text in over 210 countries and areas, and email, access the mobile internet and more in over 170 destinations. Simply arrive and power on your device. It's that simple.

For information on how to save on roaming with a Voice, Text or Data Travel Pack, visit rogers.com/roaming.

ROGERS
Account Number: 1-2345-6789
Invoice Number: 77777777A2
Invoice Date: Jul 10, 2012

7 Bill Adjustments

Previous balance \$1,106.65
Payment(s) Jun 27 Payment Received - Thank You -1,106.65
Payment(s): **-\$1,106.65**

0 Balance from your last bill (including taxes): \$0.00

Contact us
Visit www.rogers.com
Call Customer Service at 1-866-727-2141

To sign up for new Rogers services
Visit www.rogers.com
Call 1-888-ROGERS1

PAYMENT OPTIONS & TERMS OF SERVICE (page not shown)

Page 2 is where you will find a list of convenient payment options, excerpts from our Terms of Service and how to contact us.

SUMMARY OF YOUR USAGE & CHARGES

8 User-Specific Phone Number

Shows the subscriber's name and wireless phone number for which the charges on this page apply. Each wireless number under your account will have a separate summary page.

9 Partial Charges

Partial Charges will be incurred if you made any changes to your account mid-way through your billing period (between bills), such as activating a new line, adding/changing a service or changing business plans. Partial Charges cover the charges for the service you added/changed from the date you made the change(s) through to your invoice date.

10 Regular Charges

The monthly service fees for your business plan and add-on services (i.e. voice and data plans, Value Pack, Call Display, Voicemail) for the next full month of service (billed in advance) plus any wireless usage charges incurred up to the invoice date.

11 Savings & Discounts

If you're receiving a discount(s), you'll see a Savings line with the corresponding savings amount following the charge. If you're receiving a discount on multiple items, you'll see the total Savings display in the Other Charges and Credits section of your bill. If you're enjoying a limited-time promotional bonus, you'll be reminded of the date it ends. A separate savings box will appear on each service page to show you what you saved for that service.

12 Other Charges & Credits

This section only displays when 'one-time' wireless charges apply to your account. One-time charges can include equipment charges, activation fees, travel packs, hardware upgrade charges, multi-service discounts and others.

13 Wireless Usage Summary

A summary of your voice, data, event (for example: downloading business applications like eOffice or Mobile Backup), text messaging usage and the total cost for the billing period.

ROGERS
Account Number: 1-2345-6789
Invoice Number: 77777777A2
Invoice Date: Jul 10, 2012

8 Wireless Services for 647-555-5678
9 JOHN SAMPLE

9 Partial Charges
Jun 23 - Jul 10 Business Plan A 21.00
Savings: Credit -3.00
Business Plan Fee 3.60
Savings: Discount -1.80
Call Display 3.00
Gov't Regulatory Recovery Fee 1.55
Voicemail 3.00

10 Regular Charges
Ending Jul 10 Business Plan A 35.00
Savings: Credit -5.00
Business Plan Fee 6.00
Savings: Discount -3.00
Call Display 5.00
Gov't Regulatory Recovery Fee 2.58
Voicemail 5.00

11 Other Charges and Credits
Jun 23 Call Customer Service at 1-866-727-2141 30.00
Jun 23 Equipment Charge 150.00

Total Before Taxes \$302.93
HST (#86239 5381) 39.38
Total For Wireless \$342.31

13 Wireless usage summary ending Jul 10, 2012

Type of usage	Usage Description	You used	Unit of measure	Total cost (\$)
Voice (S)	Shared Bonus Plan	150.00	Min:Sec	10.00
Voice	Weekday Minutes	100.00	Min:Sec	10.00
Voice	Nationwide Team Calling	70.00	Min:Sec	10.00
Voice	Long Distance Charges	50.00	Min:Sec	5.00
Data	Roaming Charges	240	KB	10.00
Text	Msg Text Charges	100		5.00
(S) Shared Services Total Wireless Usage:				\$50.00