



Remote Key
Positioning of
Big Button
Remote Control

Large Print



Big Button Rogers Remote Control

QuickStart Guide

The remote is positioned correctly when the two raised 'bumps' on the back are felt at the top.

There are two main sections of buttons, separated in half by a gap. These will be referred to as the "upper section" and the "lower section".

1. **TV** button

Press TV Power ON/OFF. The TV button is located in the TOP left corner of the remote.

2. **CABLE** button

Press CABLE Power ON/OFF to the Digital Cable box. The CABLE button is located in the TOP right corner of the remote.

3. **CHANNEL UP/DOWN** buttons

Within the lower section of buttons, the CHANNEL UP button is located at the top right corner, and the CHANNEL DOWN button is located directly below. These buttons are identified by a raised marking.

4. **VOLUME UP/DOWN** buttons

Within the lower section of buttons, the VOLUME UP and DOWN buttons are located in the top left corner. These buttons are joined, and are identified by a tactile feature. Requires programming of remote to control volume through the Digital Cable Box as opposed to the TV (refer to page 3 for instructions on how to program your remote to control the volume of your TV) or pre-programming of TV to control volume through TV

5. **Numerical** buttons

Located within the lower section, the Numerical buttons are displayed in the standard telephone keypad pattern. The numerical “1” button is located 3 (three) buttons below the VOLUME DOWN button. These 10 (ten) buttons are in the shape of the number they represent.

Complete Remote Layout

Button Navigation and Functionality

The remote is positioned correctly when the two raised ‘bumps’ on the back are felt at the top.

There are two main sections of buttons, separated in half by a gap. These will be referred to as the “upper section” and the “lower section”.

The following is a list of complete button functions and descriptions. There are a total of 47 buttons and associated functions, beginning at the top and moving down the remote.

Note: Use the TV and CBL keys to turn the power on and off for your television and digital cable box. The VOLUME and MUTE buttons control your TV's volume, and all other functions control your cable box. The remote is pre-programmed to control the Digital Cable Box (CBL) device. However the remote is preset to control volume for the TV device as opposed to the Cable Box device. The specific TV model code must be programmed into the remote by user. The remote can be programmed to control the volume for the Cable Box device and this can be done in a few simple steps. Customers can ask the technician installing their Cable Box and/or Big Button Remote for assistance in programming the remote to control volume through the TV or Cable Box, or contact Rogers Customer Support at 1 888 ROGERS1.

System Buttons

The buttons in this section are used to power on/off the devices (TV, Digital Cable Box) and other system related functions.



The TV button is located at the top left corner of the remote.

The circular SETUP/BACKLIGHT button is located directly to the right of the TV button.

- Press the SETUP/BACKLIGHT button twice quickly to enable the Backlight feature. All buttons on the remote remain backlit for approximately five seconds following the press of any button.
- To disable the Backlight feature, press the SETUP/BACKLIGHT button twice quickly.

The CABLE button is located directly to the right of the SETUP/BACKLIGHT button.

PVR and Rogers On Demand

The buttons in this section are used to operate Rogers' Personal Video Recorder (PVR) and Rogers On Demand service features where made available with the Rogers Digital Cable box.



The **PAUSE/PLAY** buttons are located directly below the **SETUP/BACKLIGHT** button, and are joined. Press upward to pause and downward to play.

PAUSE - press to pause playback of a live or recorded (PVR) program, or to restart playback of a program from a paused state.

PLAY – press to playback a recorded program or restart playback of a paused, recorded or live program.

There are two sets of buttons on either side of the PAUSE/PLAY button.

On the left side, the top button is REC (Record), and directly below this is REW (Rewind). On the right side, the top button is STOP, and directly below this is FFWD (Fast Forward).

REC – press to start (PVR) recording feature.

REW - press to rewind a live or a recorded program during playback.

STOP - press to stop playback of a recorded (PVR) program or pause a live program.

FFWD - press to fast forward a recorded program during playback.

The next row consists of 3 (three) buttons. From left to right, these buttons are: LIST, REPLAY and LIVE.

LIST – press to display list of recorded programs.

REPLAY – press to quickly jump back or rewind seven seconds of a live or recorded program.

LIVE – press to return to watching live TV.

Directly below these buttons is a plastic ridge.

Interactive Program Guide (IPG) Buttons

The buttons in this section, just below the plastic ridge, are used to access the Digital Cable Box Menu and Interactive Program Guide (IPG/EPG).



The next row consists of 3 (three) buttons. From left to right, these buttons are: MENU, ARROW UP and INFO (Information).

English language audio stream: To re-enable DVS, remember to direct the remote at the digital box and hold the SWAP key for 5 seconds.

MENU – press once to display the Quick Settings menu and twice to display the General Settings menu for access to all available settings options for the Digital Cable Box.

ARROW UP – press to navigate various on-screen menus.

INFO – press to display additional program or settings information.

The next row consists of 3 (three) buttons. From left to right, these buttons are: ARROW LEFT, OK/SEL (Select) and ARROW RIGHT.

ARROW LEFT – press to navigate various on-screen menus.

OK/SEL – press to confirm or select a highlighted option for the Interactive Program Guide, Settings Menu or program information.

ARROW RIGHT – press to navigate various on-screen menus.

The next row consists of 3 (three) buttons. From left to right, these buttons are: GUIDE, ARROW DOWN and EXIT.

GUIDE – press to display the Interactive Program Guide.

ARROW DOWN – press to navigate various on-screen menus.

EXIT – press to exit the Interactive Program Guide or Settings menus.

Directly below these buttons is a flat gap that separates the upper and lower sections of buttons. The following buttons are positioned under the lower section.

Control Buttons

The buttons in this section are used to adjust the volume and change channels, and are all located in the middle ‘hour-glass’ shaped section of the remote, which is defined by a narrowing in the remote width.



The VOLUME UP and DOWN buttons are located in the top left corner. These buttons are joined, and are identified by a tactile feature.

VOLUME UP – press to increase the TV audio volume.

VOLUME DOWN – press to decrease the TV audio volume (requires pre-programming of TV device code).

The CHANNEL UP button is located at the top right corner. The CHANNEL DOWN button is located directly below. These buttons are identified by a tactile feature.

CHANNEL UP – press to go up to the next available channel number.

CHANNEL DOWN – press to go down to the next available channel number.

Located between the VOLUME and CHANNEL buttons is a vertical row consisting of 3 (three) buttons. From top to bottom, these buttons are: LAST, MUTE and FAV (Favorite).

LAST – press to jump to the last channel, prior to the current channel, viewed.

MUTE – press to mute or silence the TV audio output for the current program.

FAV – press to access favorite channels programmed or stored previously into the remote, beginning with the lowest channel number.

Menu Buttons

The rows of buttons in this section are used to navigate and select options from the on-screen menus and Interactive Program Guide (IPG/EPG).

The next horizontal row consists of 3 (three) buttons. From left to right, these buttons are: “A”, “B” and “C”.



'A' – press to select the 'A' option or feature presented on-screen for the various menus including the Interactive Program Guide and Settings menus.

'B' – press to select the 'B' option or feature presented on-screen for the various menus including the Interactive Program Guide and Settings menus.

'C' – press to select the 'C' option or feature presented on-screen for the various menus including the Interactive Program Guide and Settings menus.

The next row consists of two sets of horizontally joined buttons. From left to right, these buttons are: DAY – (Negative), DAY + (Positive), PAGE – (Negative) and PAGE + (Positive).

DAY Negative - press to view program information for one day previous to the current day displayed in the Interactive Program Guide.

DAY Positive - press to view program information for one day ahead of the current day displayed in the Interactive Program Guide.

PAGE Negative - press to view one page or screen display of program information previous to the current information displayed in the Interactive Program Guide.

PAGE Positive - press to view one page or screen display of program information ahead of the current information displayed in the Interactive Program Guide.

Numerical Buttons

The buttons in this section are used for entering channel numbers directly into the remote to change channels tuned by the Digital Cable Box. Located within the lower section, the numerical buttons are displayed in the standard telephone keypad pattern.

The first row consists of 3 (three) buttons. From left to right, these buttons are: “1”, “2” and “3”.

The next row consists of 3 (three) buttons. From left to right, these buttons are: “4”, “5” and “6”.

The next row consists of 3 (three) buttons. From left to right, these buttons are: “7”, “8” and “9”.

Within the next row of buttons, the “0” button is located in the middle, directly below the “8” button.

Press any of these 10 (ten) buttons, individually or in combination, to enter their numeric value into the Digital Cable box.

SWAP* and Video On-Demand Buttons

Located to the left of the “0” is the SWAP button, and located to the right of the “0” is the VOD (Video On-Demand) button.

SWAP – Swap key is used to enable Described Video Service (DVS) audio on a channel-by-channel basis. Press SWAP and hold for 5 seconds, while pointing the remote at the Digital Box.

Note: DVS can be enabled only for channels where a separate audio feed is provided. Please see the “Channels with Described Video Service” document for a complete listing of DVS-enabled channels.

Video On-Demand – press to jump directly to the Rogers On-Demand service (currently located on digital channel number 100).

- * Rogers offers visually impaired and blind customers in Ontario a Big Button alternate Remote which has been pre-programmed to enable DVS** on a channel-by-channel basis with the press of one-button (SWAP key) . Rogers Ontario customers using Rogers SA Explorer Digital Boxes with Rogers SA Interactive Program Guide may request one of these remotes free of charge either in conjunction with the DVS Complimentary Standard Definition Digital Box Program, or separately through the Rogers Call Centre. In either case the Big Button Remote is provided no charge to customer (courier delivery included). Limit of one (1) remote per eligible household.

- ** If Described Video Service (DVS) is available for a given program, it will be available in the SAP audio stream just activated. DVS is typically on the "Spanish" secondary audio language option. However, in a few cases, DVS may be on the "French" or "Invalid" language options (where available on a channel-by-channel basis).

END